

## 1. General Policy

Only domesticated pets (dogs/cats) are allowed.

Guests must inform the resort in advance if they are bringing pets.

A pet registration form must be filled at check-in.

Pets must always be accompanied by their owners.

## 2. Vaccination & Health Requirements

Pets must be fully vaccinated; proof may be required.

Pets must be free from fleas, ticks, and contagious diseases.

The resort may refuse entry to sick or aggressive pets.

## 3. Behavior & Control

Pets must be kept on a leash in public areas.

Guests must ensure pets do not bark excessively or disturb others.

Aggressive pets are not allowed for the safety of other guests and staff.

## 4. Cleanliness & Hygiene

Owners must clean up after their pets immediately.

Pet waste bags should be disposed of only in designated bins.

Pets are not permitted to use resort towels/linen for grooming.

## 5. Restricted Areas

Pets are not allowed in:

Swimming pool areas

Spa & wellness areas

Restaurants and indoor dining areas

Kitchen and staff zones

(Unless the resort has specific pet-friendly areas.)

## 6. Damage & Liability

Owners are responsible for any damage caused by their pets.

Charges may apply for:

Damaged furniture

Deep cleaning

Stained linen/mattresses

The resort is not responsible for injury, accidents, or loss of pets.

#### 7. Pet Food & Amenities

Guests should arrange pet food unless the resort offers it.

Resort-provided amenities (bowls, beds, toys) must be used responsibly.

#### 8. Pet Alone Policy

Pets should not be left unattended in rooms for long periods.

If left alone for short durations, pets must:

Be placed safely

Not cause noise disturbances

Not damage property

#### 9. Swimming & Outdoor Activity

Pets may use only designated play areas or pet-friendly zones.

Swimming in natural water bodies (beach/lake) is allowed only if permitted by the resort.

#### 10. Emergency Situations

Owners must provide emergency contact information.

In case of extreme disturbance, the resort reserves the right to:

Contact the owner immediately

Remove the pet from the premises (in coordination with the guest)